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Mobile Virtual Work

A New Paradigm?

The objective of this book is to contribute to the understanding and the improvement of an emerging new kind of work arrangement, i.e. mobile virtual work (MVW). Until now no systematic in-depth studies of this phenomenon have been available. The book has grown from several workshops that brought together experts from a wide range of areas. Through their cooperation a state-of-the-art overview could be constructed of areas and aspects related to MVW: from ergonomic requirements to diffusion of mobile work systems, from implications for distributed cooperation to knowledge management for mobile employees. The book is not primarily about technologies and tools, although many mobile systems will play a role in the studies presented. Its special merit is that it contains many concrete case studies. That means that MVW is described and analysed with an eye both on theoreticians and practitioners.

Contents: Concepts and Prevalence: Emerging Mobile Virtual Work.- Mobile Virtual Work - Concepts, Outcomes and Challenges.- Mapping the Mobile eWorkforce in Europe.- New Forms of Work in Labour Law.- Virtually Connected, Practically Mobile.- Collaboration in Mobile Virtual Work: a Human Factors View.- Model-based Design of Mobile Work Systems.- Usability in IT Systems for Mobile Work.- Participative Design for Home Care Nursing.- Well-being and Stress in Mobile and Virtual Work.- Building Scenarios for a Globally Distributed Corporation.- Case Descriptions of Mobile Virtual Work in Practice.- Organisational Strategies: Knowledge Sharing in Mobile Work.- Factors Influencing the Diffusion of New Mobile Services.- Mobile Workplaces and Innovative Business Practice.- Mobile Virtual Work: What have we learned?

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